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## **RR DONNELLEY EXPANDS CONSULTING PORTFOLIO**

**Further investment in consulting team signals continuing commitment to help clients innovate for success in customer communications**

**LONDON – August 28th, 2009** – R.R. Donnelley's Global Document Solutions, a leading provider of outsourcing services for customer communications management, announced today that new senior personnel have joined the company as it continues to expand its consulting services offering.

Peter Swann, Director of the Professional Services Group explains, "Optimising customer communications management is a critical success factor for our clients. Increasingly we are being asked to not only deliver excellent services but also to help clients to innovate, re-engineer processes and develop winning market strategies. The role of consultancy is essential and we are expanding our capabilities to meet these demands".

Andrew Terry has joined the firm as Head of Consultancy. He brings to RR Donnelley a wealth of experience and knowledge across all aspects of the Business Process and Information Technology Outsourcing markets. One of Andrew's previous roles was Head of Consulting with Siemens where he built, led and grew a team of Solution Architects, Service, Technical and Business Consultants.

David Palmer joins as a Senior Managing Consultant focusing on the provision of Creative Services. Palmer is a highly accomplished consultant having many years of experience working with leading design organisations such as Publicis, Tango, Fitch & Co, Y&R and Imagination.

Swann concludes, "I am delighted to have been able to bring two people with such strong track records into the business to expand our Consulting practice and help our clients to benefit from creative solutions that deliver measurable benefits to their businesses".

More information about RR Donnelley Global Document Solutions' consultancy services is available at [www.rrdgds.com](http://www.rrdgds.com).

### **About RR Donnelley**

RR Donnelley (NYSE: RRD) is the world's premier full-service provider of print and related services, including business process outsourcing. Founded more than 144 years ago, the company provides products and solutions in commercial printing, direct mail, financial printing, print fulfillment, labels, forms, logistics, call centres, transactional print-and-mail, print management, online services, digital photography, colour services, and content and database management to customers in the publishing, healthcare, advertising, retail, technology, financial services and many other industries. The largest companies in the world and others

rely on RR Donnelley's scale, scope and insight through a comprehensive range of online tools, variable printing services and market-specific solutions.

For more information, and for RR Donnelley's Corporate Social Responsibility Report, visit the company's web site at <http://www.rrdonnelley.com>.

**Use of Forward-Looking Statements**

This news release may contain "forward-looking statements" as defined in the U.S. Private Securities Litigation Reform Act of 1995. Readers are cautioned not to place undue reliance on these forward-looking statements and any such forward-looking statements are qualified in their entirety by reference to the following cautionary statements. All forward-looking statements speak only as of the date of this news release and are based on current expectations and involve a number of assumptions, risks and uncertainties that could cause the actual results to differ materially from such forward-looking statements. Readers are strongly encouraged to read the full cautionary statements contained in RR Donnelley's filings with the SEC. RR Donnelley disclaims any obligation to update or revise any forward-looking statements.

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